Operating the DC Motor:
When the lift is going “up” the gear head should be going clockwise. When the lift is going “down” the gear head should be going counterclockwise. If it is going the opposite direction this means your lift was let down too far and now your lift is backwound. To fix this, let the lift down, when it runs out of cable it will wind itself up correctly and start going up. If you have a remote control and the lift is going down while pressing up or going up while pressing down this is the reason why. Please follow the steps above to fix it.

Remote Controls:
If your remote controls stopped working but your key still works, simply unplug the motor from the battery. After one-minute plug the motor back into the battery and the remote controls should work. This means the remotes were put into a safety mode. Check your battery to make sure it has enough water and is at the correct voltage level. Along with the two remotes that came with your motor you can also download the phone app and control your motor with your phone. See the included Bluetooth instructions. To reprogram your remote controls for any reason, visit our website for a how-to video.

Off-Season Storage:
Motors can be left outside or stored inside. If you would like to protect your motor from the elements, we offer a special cover that will breathe and let moisture out during the colder months. If you decide to seal the motor with a bag, make sure not to seal it completely or condensation will develop.

Power Outage:
In case of a dead battery, use the provided back up bit on the end of the shaft with your drill. Visit our website to watch a video on how to use the back up bit.

Power Requirements:
Our DC Motors can be 12 volts or 24 volts. If running 24 volts make sure to hook your batteries up in a series. (See image on right) We recommend 24 or 27 series deep cycle batteries.

Maintenance:
Our motors are self-lubricating and do not need any maintenance.

Website:
Go to www.lifttechmarine.com for more information, troubleshooting and how to videos.

We would like to take this opportunity to say thank you. We value you as a customer. Should you ever have an issue please give us a call at 866-319-8877 or send us an email at customerservice@lifttechmarine.com